

# Evayadesk

## Integration Manual For RocTik System

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# Introduction

This Document explains how you can integrate the subscriber/your end customer ticketing features with your existing system.

## 1. Files of Interest

You have the following 3 files to integrate. No need to change the contents of all the 3 files.

1. subscribercreateticket.php
2. subscriberticket.php
3. createsubscriberticket.js

No need to change the 2<sup>nd</sup> and 3<sup>rd</sup> files which are highlighted in blue color.

Place the subscriberticket.php and createsubscriberticket.js in your web server where ever it is applicable.

## 2. File Contents

Now open the very first file, subscribercreateticket.php, it looks as follows.

```
<?php
$apikey = 'fX61Y1p46wBXggKX';
$subscriberid = 'RocTikssubscriberid';
?>
<!DOCTYPE html>
<html lang="en">
<head>
  <script type="text/javascript">
    var apikey= "<?php echo $apikey; ?>";
    var subscriberid="<?php echo $subscriberid; ?>";
  </script>
  <title>Create Ticket</title>
  <link rel="stylesheet" href="http://maxcdn.bootstrapcdn.com/bootstrap/3.3.5/css/bootstrap.min.css">
  <link href="http://fonts.googleapis.com/css?family=Montserrat:400,700" rel="stylesheet"
type="text/css">
  <link href="http://fonts.googleapis.com/css?family=Lato:400,700,400italic,700italic"
rel="stylesheet" type="text/css">
</head>
<body id="page-top" class="index">
<!-- Company Header -->
<!-- If you have predefined header you can include as below and comment out the header code below-->
<!-- <?php /* include "header.php" */ ?> -->
<!-- No predefined header you can include as below Just change the name evayadesk to your company
name -->
  <div class="container" style="background-color:#8eb036; text-align: center; ">
```

```
<div >
  <a style="color:#ffffff;font-family: 'Roboto', sans-serif;font-weight:300;font-size:36px;">
evayadesk </a>
  </div>
</div>
<!-- Ticketing Section -->
<section>
  <div class="container">
    <?php include "subscriberticket.php" ?>
  </div>
</section>
<!-- Company Footer -->
<!-- If you have predefined footer you can include as below -->
<!-- <?php /* include "footer.php" */ ?> -->
  <script type="text/javascript" src="http://code.jquery.com/jquery-2.1.3.min.js"></script>
  <script src="http://maxcdn.bootstrapcdn.com/bootstrap/3.3.5/js/bootstrap.min.js"></script>
  <script type="text/javascript"
src="http://cdnjs.cloudflare.com/ajax/libs/jquery.bootstrapvalidator/0.5.3/js/bootstrapValidator.min.js">
</script>
  <script type="text/javascript" src="js/createsubscriberticket.js"></script>
<!-- place the createsubscriberticket.js file in your js folder and give the right path -->
</body>
</html>
```

### 3. Changes to the code

Replace the apikey with your companykey. And replace/send the subscriber key according to the subscriber logged into your system.

```
$apikey = 'fX61Y1p46wBXggKX';  
$subscriberid = 'RocTiksubscriberid';
```

If your company is having predefined header then just uncomment the below code and replace header.php with your header.php

```
<?php include "header.php" ?>
```

if you do not want any defined header, keep the above header.php include as commented and change the following things which are highlighted in purple color.

```
<div class="container" style="background-color:# 8eb036; text-align: center; ">  
    <div >  
        <a style="color:#ffffff;font-family: 'Roboto', sans-serif;font-weight:300;font-size:36px;">  
evayadesk </a>  
    </div>  
</div>
```

Background color of the header, font color and the company name.

If your company is having predefined footer then just uncomment the below code and replace footer.php with your footer

```
<?php include "footer.php" ?>
```

If you do not wish to have any footer, you can leave that commented.

After the above changes to subscribercreateticket.php, you are ready to use this.

Invoke subscribercreateticket.php from the appropriate place in your application.

Now you have completed the RocTik system integration and are ready to use.